

## Pohjois-Suomen opiskelija-asuntosäätiö to begin private parking control with Aimo Park

**Start of parking control in the area:** During March 2024

**Coverage:** Yard areas/rescue routes/parking areas/guest parking

The parking terms are presented in the signs designated for the property. If a car has been parked in violation of the terms, Aimo Park has the right to impose a control fee, which may not exceed the amount of the municipal parking fine.

Parking is only permitted in marked parking spaces by those who have leased a parking space. Leased parking spaces are only controlled separately on request. Unleased parking spaces are controlled according to the list. Parking on rescue routes is prohibited, with the exception of the brief loading and unloading of cargo. However, the driver must remain in the immediate vicinity of the vehicle. Once the cargo has been unloaded, the vehicle must be immediately moved to an appropriate parking space. Parking in guest parking spaces is permitted according to the terms presented on site.

### CONTROL REQUESTS (24 h)

If you see an incorrectly parked car in the area, you can submit a control request to Aimo Park via our control request form: [www.aimopark.fi/valvontapyyntolomake](http://www.aimopark.fi/valvontapyyntolomake). The control request form can be submitted 24/7, which means that the information will reach our traffic wardens also outside the customer service hours. The control request will be forwarded to the traffic wardens on duty in real time, and they will attempt to check the report as soon as possible.

<b>Internet:</b>	<a href="http://www.aimopark.fi/valvontapyyntolomake">www.aimopark.fi/valvontapyyntolomake</a>	(24/7)
<b>Customer service:</b>	Tel: +358 (0)20 781 2401	(Mon–Thu 10 am–2 pm)
<b>Info:</b>	Tel: +358 (0)20 781 2400	(Mon–Fri 8 am–4 pm)

### AIMO PARK CUSTOMER SERVICE

<b>Telephone:</b>	+358 (0)20 781 2401	(Mon–Thu 10 am–2 pm)
<b>Email:</b>	<a href="mailto:posti@aimopark.fi">posti@aimopark.fi</a>	

### COMPLAINTS

If you are dissatisfied with a control fee imposed on you, please lodge a written complaint with Aimo Park. Collection proceedings can only be suspended with a written complaint to Aimo Park. The clients, i.e. owners of the property in question, are requested to instruct the residents, tenants and other customers to address complaints directly to Aimo Park.

<b>Internet:</b>	<a href="http://www.aimopark.fi/reklamaatiolomake">www.aimopark.fi/reklamaatiolomake</a>
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# aimo park

Postal address:

Aimo Park Finland Oy PL 542, 00101 Helsinki